

Miele Warehouse Sale

Frequently Asked Questions

What products are available for purchase at the Miele Warehouse Sale?

A variety of products, from current Miele models to discontinued models are available. We can not guarantee availability of a specific product, and not all Miele products are included in the Miele Warehouse Sale. We will have a wide selection of dishwashers, cooking appliances, hood fans, refrigerators and vacuum cleaners.

Why are the appliances at the Miele Warehouse Sale?

Appliances may arrive at the Miele Warehouse Sale for several reasons. In many cases, the appliance was on display at one of our Miele Chartered Agents or Miele Experience Centres and has been returned due to the launch of a new generation of appliances. Other reasons could include scratches and/or dents that occurred during transportation. We may also include older inventory that are new.

How is the price determined?

Pricing is based on the age of the product and the cosmetic grade/condition of the product.

What do the different cosmetic grades mean?

The different grades represent the condition of the products.

A Grade: No scratches on visible surface. Can also be a product that is still in its original packaging but no longer current.

B Grade: Some visible scratches and possibly very minor dents on non visible sides, i.e. inside a dishwasher.

C Grade: Significant visible scratches and/or dents on visible sides.

Have any of the Miele Warehouse Sale products been used?

No. Appliances sold at our Miele Warehouse Sale have never been used. All appliances are brand new.

What happens when I show up for the sale?

Every customer will be assigned a dedicated Miele Warehouse Sale salesperson, who will escort them through the warehouse area to provide help as needed. As you select a product, your dedicated salesperson will write up the order and indicate the product as sold. Once you have finished your selection, you will proceed to the checkout. Your appliances will then moved off the sales floor.

Does Miele re-stock appliances on the sales floor?

Yes. We continuously re-stock appliances as they are sold.

Can I pick up the appliance?

Yes. All products can be picked-up. However, we reserve the right to refuse loading the product if it is not safe to do so. We can accommodate trucks and encourage you to obtain your own transportation for larger products i.e. refrigerators. All products will be wrapped, however you may wish to bring moving blankets to protect the appliances and your vehicle.

How long do I have to do pick-up?

Appliances must be picked up within three (3) days of the end of the sale. If the appliance is not picked up within the three day window, appliances will be shipped back to our 3rd party warehouse and a 20% restocking fee will be charged.

How much does it cost to have my Miele Warehouse Sale products delivered?

Pricing is determined on the number of pieces purchases:

	Miele Red Carpet Delivery
	Zone 1
Base Fee (1 Appliance)	\$90.00
Fee for Each Additional Appliance	\$20.00
Fee per Mastercool and/or Range	\$350.00
Maximum Delivery Charge	\$410.00

Where can I have my Miele Unboxed product delivered to?

Orders can be delivered within our red carpet delivery zone of our Brampton Warehouse. Please refer to our map for details.



How long does delivery take?

Deliveries will take place within 14 days of the end of the Miele Warehouse Sale. If delivery arrangements are not made within this timeline, the appliances will be shipped back to our 3rd party warehouse and a restocking fee of 20% will be charged.

What warranty is included with Miele Warehouse Sale products?

All Miele Warehouse Sale products include a standard one-year manufacturer's warranty and a total of two (2) years, if Miele Certified Installation is purchased. Warranty will be in effect from the time of sale. If Miele Installation is purchased, it will begin from the date of the installation.

Can I purchase Miele Extended Warranty?

Yes, we will offer our 5-year extended warranty certificate on all products at the sale. For pricing, please refer to our [website](#).

Can I purchase Miele installation for the appliances?

Yes, standard installation charges apply. Please refer to our [price guide](#).

Can I reserve any products?

No, products will be sold on a first-come-first-serve basis.

What methods of payment do you accept?

We accept only payment by credit card, including VISA, MasterCard and American Express. Please note, VISA Debit cards are not accepted.

How often does Miele have a warehouse sale?

Warehouse sales occur periodically as inventory allows.

For general inquires regarding the Miele Warehouse Sale, please contact us at unboxedon@miele.ca